

This document provides rates and specific information for cellular use in the UK. Be sure to refer to the **User Guide** for complete service information.



UK Premium Package G3

Rates in the UK All taxes and fees are included in the rates below. Outgoing calls are pro-rated by the minute.

NEW! "CALL ABROAD" - Discount Call:

Check out CALL ABROAD discount calling! Save money on international calls by using a special access number. See page 2 for details.

Type of Call	TIMES AND DAYS	£ / MINUTE	Type of Call	TIMES AND DAYS	£ / MINUTE
Incoming Calls Calls to your UK number originating from anywhere in the world, while you are in the UK (even calls from the U.S.)	24 hours, 7 days	0.00	Zone 1 International - Direct Calls to Europe (for participating countries see our website)	24 hours, 7 days	0.245
PicCell to PicCell Domestic calls between cell company's contract T-Mobile UK phones, pay £ 0.095 flat fee only!	Flat Fee	0.00	Zone 2 International - Direct Calls to Japan, India and South Korea	24 hours, 7 days	0.795
Voice Mail Calls to setup and retrieve Voice Mail.	24 hours, 7 days	0.059	Zone 3 International - Direct Calls to Australia and New Zealand	24 hours, 7 days	0.495
On Network Calls to national fixed phones and T-Mobile UK cell phones	24 hours, 7 days	0.095	Rest of the world - Direct Calls to any country not listed in USA - Canada or Zones 1 and 2	24 hours, 7 days	1.295
Off Network Calls to non T-Mobile UK cell phones	24 hours, 7 days	0.285	Text (SMS) Messages - National	Flat fee per message	0.095
USA - Canada International - Call Abroad Calls to USA and Canada using the 02070289920 prefix.	24 hours, 7 days	0.09	Text (SMS) Messages - International	Flat fee per message	0.150
USA - Canada International - Direct Calls to the United States and Canada	24 hours, 7 days	0.20	GPRS Wireless Internet connection via cell phone	Per 1KB	0.002

£ 0.125 connection fee for all answered outgoing Call Abroad, USA/Canada and Zone 1 Direct International voice calls. All other international zones' connection fee £ 0.215

All contracts signed after November 1, 2009 and before October 15th, 2013 are subject to and guaranteed the above rates for the entire duration of the contract. The rates are quoted for phone usage within the UK with the provider T-Mobile UK. For roaming fees outside of the UK please see our roaming rates if available. Free PicCell to PicCell is valid only between PicCell clients with the same service plan when in home service country. PicCell Wireless does not decide the prices for any of the other various services available through your cell phone.

For U.S. Residents While you are overseas, you can give friends and family the ability to contact you without paying international calling rates. We call it our U.S. Virtual Number service. Please see the **User Guide** for more information.

US Virtual Number Incoming Calls

Incoming U.S. Virtual Number Calls, while you are in the UK

24 hours, 7 days

U.S. \$ 0.39 / min.

in collaboration with



Rates & Info online at: www.piccellwireless.com
Email us directly at info@piccellwireless.com or call us toll-free in the U.S. at 1-877-235-5742
or within the UK at: (+44) 203-051-7718

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Calling Instructions

Within the UK

All UK mobile numbers begin with a "0" when dialed within the UK. The "0" will be removed for international calls to the UK.

Ex: From within the UK 0 123.456.789

Ex: From outside the UK +44 123.456.789

To the U.S. from the UK

First dial the international code for the US, 001, and then the area code followed by the phone number.

Ex: 001 (123) 456-7890

To your UK number from the U.S.

The caller dials 011 followed by the UK country code (44) and then your 10 digit phone number.

Ex: 011 44 123.456.7890

Emergency number in the UK: 999

Call Abroad Dialing

Use the Call Abroad number to save money on international calls while in The United Kingdom. Do not use the Call Abroad number while roaming outside of your home calling area, The United Kingdom.

Try it

1. Save the access number, 02070289920 in your phonebook.
2. Then dial the access number and pause for the voice prompt.
3. When prompted, enter the destination number you wish to dial.
 - For USA dial 1 + area code + number
- for example: 1 123 456 7890.
 - For other countries dial 011 + country code + number
- for example to call a phone in Italy: 011 39 123 456 7890
4. Wait for call to connect. Do not press send again, or you will be charged the direct dial rate. This can take 5-10 seconds, please be patient, the savings are worth the wait.

For Seamless Use

Save the numbers you will be using regularly for one touch dialing.

You will need to program a pause between the access number and the destination number. Some phone models may not support pauses. See your phone manual for details.

1. Enter the access number, 02070289920 .
2. Enter a pause, or 'p'. For most phones this can be done by holding down the star (*)key. Check your phone manual for details.
3. Enter the destination number using the format from the last section. For example, a call to the US would be 1 123 456 7890.
4. Save all as an entry in your phone book. For example, 02070289920p11234567890
5. Now you can quickly and easily use the Call Abroad service with one touch dialing!

Please remember that if you dial directly without the Call Abroad access number the call will not be discounted. If you have frequent problems connecting with the Call Abroad number please contact PicCell Wireless.

Voice Mail

When you receive new messages, a voicemail icon appears on the screen of the mobile phone. This icon will be automatically set as your fast key. Your voice mail can be accessed through this fast key. Voice mail messages are stored for 72 hours.

Checking your voice mail

1. Dial your personal voice mail number, which was provided to you with your phone number.
2. A voice prompt will indicate if you have messages. If you do, the messages will begin playback. If not, it you will have other voice mail options.

After listening to your messages, press:

- 9 - Save a message (for three days)
- 7 - Delete a message
- 5 - Find call date and time
- 4 - Listen to message again
- 3 - Forward message
- 0 - Help

To change your personal greeting

1. Dial your personal voice mail number and press 2.
2. After the voice prompt, press 2 to change your outgoing message.
3. Press 1 to record your name only or press 2 to record an outgoing message.
4. After voice prompt, press 2. Record your message then press #.
5. Your message will replay. Press 2 to save or 1 to delete and rerecord.

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